



SAVANNAH

savannahga.gov

COVID-19

Helpful Resources and Links
#ResilientSavannah

2020

COVID-19

LOCAL INFORMATION AND RESOURCES

This resource guide is a compilation of local, state, federal resources, phone numbers, and website links made available to help Savannah residents find help during this pandemic. All underlines are active links. Information changes quickly, but most websites are updated regularly to ensure timely information.

City of Savannah Website – www.Savannahga.gov

Resources

Council Conference

News Releases

What's Closed

Coastal Georgia Covid-19 Response Hub

<https://coronavirus-response-segrass.hub.arcgis.com/>

This site feeds from authoritative sources such as the CDC, Georgia Health Department, Georgia Emergency Management Agency, and John Hopkins University and Medicine as they are updated daily. This global pandemic rapidly changes from day to day and hour to hour, it is recommended to also view the most recent news and updates directly from federal and state agencies.

IF YOU THINK YOU ARE HAVING SYMPTOMS OF COVID-19

If you believe that you are experiencing symptoms of COVID-19 or have been exposed, contact your primary care doctor or an urgent care clinic. Please do not show up unannounced at an emergency room or health care facility.

Saint Joseph's Candler \$20 screening for Covid-19

NO insurance needed, web-based service

Smart Care 24/7

<https://www.sjchs.org/home/smart-care-24-7>

(912)-819-3360

Memorial Hospital

<https://memorialhealth.com/covid-19/index.dot>

912-716-7660

Georgia COVID-19 Hotline

(844) 442-2681

National Hope Hotline

(800) 784-2433

Centers for Medicare and Medicaid

<https://www.medicare.gov/medicare-coronavirus>

1-800-633-4227

Salvation Army - Chatham County Service Unit

<http://www.salvationarmysavannah.org>

(912) 352-8366

3100 Montgomery Street
Savannah, GA 31405

Army Community Service - Ft. Stewart, Georgia

<http://www.stewart.army.mil/acs/>

(912) 767-5058 Main Phone

(912) 767-5059 Front Desk/Receptionist

201 Lindquist Road Building 86
Fort Stewart, GA 31314

Senior Citizens Inc.

<http://www.seniorcitizensinc.org>

(912) 236-0363

3025 Bull Street
Savannah, GA 31405

SAFE Shelter

<http://safeshelter.org/>

24-HOUR CRISIS LINE

(912) 629-8888

Living Independence for Everyone, Inc.

<http://www.lifecil.com>

(912) 920-2414 or (800) 948-4824 Toll Free

5105 Paulsen Street Suite 143-B
Savannah, GA 31405

New Day Counseling Services, LLC

<http://www.newdaysav.com>

(912) 201-3605

1805 Abercorn St

St. Joseph's/Candler African-American Health Information & Resource Center

<https://www.sjchs.org/home/locations/african-american-health-information-resource-center#>

912-447-6605

1910 Abercorn St
Savannah, GA 31406

ADDITIONAL RESOURCES

For Pastors and Ministers

<https://www.guidestone.org/Promotions/COVID-19-Resources>

Local Childcare

<https://ymcaofcoastalga.org/coronavirus>

Health Effective Resource Organizations (HERO) Database

This online health and social services database for Savannah-Chatham county residents boasts 883 agency contacts across 57 categories with the aim of closing the referral loop and empowering low income residents to be their own health heroes with access to a one stop, all-inclusive resource.



Georgia Crisis & Access Line

mygcal.com

1-800-715-4225

Cares WARM Line

1-844-326-5400

Substance Abuse Challenges

Call or Text every day of the year

8:30 am – 11:00 pm

GA Dept. of Human Resources- Family and Children's Services Savannah

<http://www.dfcs.dhs.georgia.gov/chatham-county-dfcs-office>

761 Wheaton Street

Savannah, GA 31401

(912) 651-2211 Main Phone

(912) 651-2100 Child Abuse Reporting

(912) 651-2220 Emergency Only

(912) 651-2921 Foster Care

FOOD ASSISTANCE SERVICES

School Lunch Distribution Information

<https://ymcaofcoastalga.org>

America's Second Harvest of Coastal Georgia

<http://www.helpendhunger.org>

2501 East President Street
Savannah, GA 31404

(912) 236-6750

United Way Chatham County

[United Way of Coastal Georgia Covid-19 Resources](#)

Call: **211** or **912.651.7730**

The Emergency Food Assistance Program (TEFAP)

Helps supplement the diets of low-income persons by providing food to food banks throughout the state. [Find your local food bank now.](#) For questions- **404-463-804.**

FINANCE

List of Benefits you may be eligible for from the Federal Government

<https://www.benefits.gov/help/faq/Coronavirus-resources>

GA Dept. of Human Resources- Family and Children's Services Savannah

<http://www.dfcs.dhs.georgia.gov/chatham-county-dfcs-office>

761 Wheaton Street
Savannah, GA 31401

(877) 423-4746 Food Stamps and Childcare Benefits

Georgia Department of Labor

<http://www.dol.state.ga.us>

5520 White bluff Road
Savannah, GA 31406

(912) 356-2773 Main Phone

(912) 503-8070 Re-entry Program for Ex-offenders

(912) 652-4221 Wage & Hour Office

(912) 303-1634 TTY

Economic Impact Payments

<https://irs.gov>

[Economic Impact Payments Info](#)

[IRS Coronavirus Info](#)

[IRS Operations during COVID-19](#)

STATE AND FEDERAL RESOURCES

Center for Disease Control

<https://www.cdc.gov/coronavirus>

800-232-4636

GA Department of Public Health

<https://dph.georgia.gov/novelcoronavirus>

404-657-2700

US Government

<https://www.usa.gov/coronavirus>

Answers to Coronavirus Myths & Rumors

<https://www.fema.gov/Coronavirus-Rumor-Control>

HOTLINES AND HELPLINES

Child Abuse Hotline

855-422-4453

Domestic Abuse Hotline

800-334-2836

Georgia COVID-19 Emotional Support Line

866-399-8938

Georgia Crisis & Access Line

800-715-4225

Peer2Peer Warm Line

888-945-1414

Georgia Department of Behavioral Health and Developmental Disabilities

<https://dbhdd.georgia.gov/covid-19>

SUPPORT FOR INDIVIDUALS AND FAMILIES

SNAP and Other Social Benefit Programs

<https://gateway.ga.gov>

1-877-423-4746

Benefits due for renewal in March, April and May 2020 extended by 6 months.

Division of Children and Family Service

<https://dfcs.georgia.gov/>

Medicaid and Health Benefits

<https://medicaid.georgia.gov/covid-19>

Medicaid and PeachCare for Kids® benefits due for renewal in March, April and May 2020 have been extended by 6 months.

State Health Benefit Plan Member Information

<https://shbp.georgia.gov/covid-19-information>

Families First Coronavirus Response Act

Emergency Paid Sick Leave Act and Emergency Family and Medical Leave Expansion Act, both part of the Families First Coronavirus Response Act (FFCRA). This law enables employers to keep their workers on their payrolls, while also ensuring that workers are not forced to choose between receiving their paychecks and following COVID-19 public health guidelines. [FFCRA Information](#)

Veterans Services

Veterans Services says to call before visiting field offices. The field offices for the Georgia Department of Veterans Service (GDVS) remain open, ready to assist veterans and their families. Due to COVID-19, some VA medical centers and clinics may have reduced visitation. The GDVS advises you to contact your local office before visiting. [Find your local field office.](#) [GDVS website](#)

SUPPORT FOR BUSINESSES

<https://georgiasbdc.org>

[Small Business Information Website](#)

[Governor's Press Release](#)

[SBA Guidance & Loan Resources](#)

CONSUMER INFORMATION

Price Gouging Complaints

Price control restrictions enacted until May 13. With the declaration of a State of Emergency, price gouging controls are in effect. These price control restrictions remain in force for all 159 Georgia counties until 11:59 pm on May 13, 2020. Businesses may not sell any goods or services identified by Governor Kemp at a price higher than the price at which the goods or services were sold or offered for sale before the declaration of the State of Emergency. Attorney General Chris Carr is also stepping up the fight to rid the marketplace of price gougers and scammers by partnering with members of the Georgia and national business communities — including Amazon, eBay, Walmart, Facebook, Chevron, Publix, the Georgia Association of Convenience Stores, the Georgia Retailers, the Georgia Food Industry Association and the Better Business Bureau. To report violations, consumers should call **404-651-8600** or **1-800-869-1123** (outside metro Atlanta) or complete the online complaint form on the Consumer Protection Division's website.

Watch Out for Coronavirus Scams

Coronavirus Scams and Information

Attorney General Karr's Press Release

Driving and Vehicles

Department of Revenue temporarily suspending in-person services. Vehicle registration deadline extended. Due to concerns regarding COVID-19, DOR is temporarily suspending in-person services effective Monday, March 23, 2020. Please conduct all business with the Department via online services, telephone or designated secure lockbox locations. Additionally, vehicle registrations that expire between March 16, 2020 and May 14, 2020 are being extended through May 15, 2020. Georgia Drives. DOR MVD Coronavirus Guidelines

Driver's Licenses

DDS is providing limited services by appointment only to Commercial Drivers, First Responders, and Drivers who recently moved to Georgia from another state. All other customers should use Online Services or the DDS 2 Go app. The Georgia Department of Driver Services (DDS) urges customers who are not commercial drivers, first responders, or drivers who recently moved to Georgia to use Online Services or the DDS 2 Go app. Most license services can be done without visiting a center. DDS is encouraging customers to create an online account at DDS Online Services or the DDS 2 GO app to conduct their licensing business. DDS is proactively granting a 120-extension to license and/or ID Card holders who are age 60 and older. Impacted customers will be contacted directly by DDS, so there's no need to visit in person.

DDS COVID-19 Emergency Services:

Schedule a CDL Appointment

DDS Website

RECREATION

Visitor centers, museums and other buildings temporarily closed. Recreational amenities temporarily suspended. To help in following CDC guidelines to limit the spread of COVID-19, all visitor centers, museums and other buildings at Georgia DNR-managed state parks and historical sites are temporarily closed to the public. Rangers will continue to staff the visitor centers and museums and provide assistance over the phone and through web-based resources. Recreational rental amenities are also temporarily suspended, including bikes, boats, mini golf, disc golf, etc. During this period, picnic shelters and group shelters are limited to reservations with 10 or less people. All other reservations have been rescheduled or canceled and refunded through April 30.
State Parks Latest Updates

Hunting and Fishing Licenses

The Wildlife Resources Division recommends buying licenses online or by phone. DNR's Wildlife Resources Division still allows you to purchase a license by visiting a location in person. However, to help reduce risk and protect your health, they strongly recommend you purchase hunting and fishing licenses by visiting GoOutdoorsGeorgia.com or by calling **1-800-366-2661**.

DNR Licenses & Permits

EDUCATION

Public K-12 Schools

All public schools are closed through the end of the school year. In accordance with federal guidance to mitigate the spread of COVID-19, Governor Kemp issued a new Executive Order to extend the closure of all public elementary, secondary, and post-secondary public schools through the end of the 2019-2020 school year. Schools may continue to use virtual learning. Please refer to the Georgia Department of Education (GaDOE) website for guidance and regularly updated digital learning resources for schools.

School Closure Information

GaDOE Coronavirus Guidance

University System of Georgia

Universities continue online instruction for May and summer semesters and provide students with access to health services related to COVID-19. Faculty receives support through “Keep Teaching USG” initiative. The University System of Georgia (USG) has decided that all 26 institutions will move to online instruction for all courses for the remainder of the semester with extremely limited exceptions. Additionally, all students at USG institutions are now eligible to consult with doctors, nurses and mental health

specialists as they work through issues related to COVID-19. USG's recently launched "[Keep Teaching USG](#)" initiative provides resources to help faculty transition to online instruction. [USG Coronavirus Information](#)

Technical College System of Georgia

TCSG colleges closed through the rest of the Spring 2020 semester. Students should visit their college's website for information about online classes. Your college will contact you regarding the limited exceptions where in-person instruction will be allowed. [TCSG Coronavirus Information](#)

Nonpublic Postsecondary Education Commission

NPEC staff continuing daily operations remotely. Nonpublic Postsecondary Education Commission (NPEC) staff are continuing operations remotely. Application submissions and correspondence with your institution's regulatory specialist should continue as usual, but site visits will be conducted virtually for the time being. [NPEC website](#)

HOW YOU CAN HELP

Georgia Responds

<https://dph.georgia.gov/georgia-responds>

To volunteer, log on to [Georgia Responds](#) and click on the "Register Now" box. Registering only takes a few minutes. Once your skills and credentials are reviewed, you will be notified by a DPH representative.

Donate Blood

<https://www.redcrossblood.org/>

25 Tibet Ave

08:00 am - 04:00 pm